



PRIVACY POLICY

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Thank you for your interest in our website. The protection of your personal data is very important to us.

The following company ("we" or "us") is responsible for the processing of data pursuant to this Privacy Policy:

ASTA Energy Solutions AG

Oed 1

A-2755 Oed / District Wiener Neustadt

www.astagroup.com

We have appointed a Data Protection Coordinator, who can be reached here:

E-Mail: dpc@astagroup.com

Of course, we comply with the data protection regulations applicable to us.

With this privacy policy, we would like to explain to you what kind of data we collect when using our website, for what purposes and how we collect, process and use this data, and to what rights you are entitled to.

1. AUTOMATIC DATA COLLECTION AND PROCESSING BY WEB SERVERS

In order to visit and use the ASTA Energy Solutions AG website for purely informational purposes, it is generally not necessary for you to provide personal data.

As is customary with many websites, the following data is automatically collected and processed by our web servers when the individual web pages belonging to our website are accessed:

- IP address of the accessing computer
- the name and URL of the file accessed;
- date, time and duration of access,
- Amount of data transferred,
- Message as to whether the retrieval was successful,
- identification data (type, version and language) of the browser and operating system used by the accessing computer,
- URL of the referring website, if accessed via link, and additionally search term, if accessed via search engine, and
- Name of your Internet access provider

This data will not be combined with other data or passed on, nor will user profiles be created.

The data is processed exclusively for the purpose of enabling the use of the website (establishing a connection), for internal system-related purposes, such as those relating to technical administration and system security, and for statistical purposes, for example in order to be able to better tailor the website to your needs by anonymously evaluating general user behaviour (see below under 2. and 3.)

2. COOKIES

When you access the website, our web servers store cookies on your computer when you use it.

Cookies are small text files that are stored on your computer's hard drive to help us analyse how users use the website. Cookies cannot run programs or transmit viruses to your computer. They serve to make our website more user-friendly and effective overall.

We only use cookies that are necessary for the functioning of our website.

For technical session control, we use so-called session cookies, which are used to identify your browser for the duration of your visit to the website. Session cookies make it easier for you to navigate through our website and enable us to anonymously evaluate general user behaviour based on the number of visitors in order to optimise the website to your needs. No personal reference can be made from the cookies. These session cookies are automatically deleted after 15 minutes of inactivity on the website, at the end of the respective session, at the latest when you close your browser.

In addition, we use so-called permanent cookies in order to identify your browser on subsequent visits to our website and thus to be able to automatically provide you with the same functions or the default settings you have made. Such persistent cookies are automatically deleted 30 days after your visit to our website if you do not visit our website again.

3. COLLECTION AND PROCESSING OF PERSONAL DATA

We collect, process and use personal data such as your name, postal address or e-mail address only to the extent that they have been provided by you on the website and transmitted to us.

The use of certain services on our website, such as contact forms and enquiries, require the collection, processing and use of personal data.

In this case, we take the principle of data minimisation seriously and only collect the personal data marked as mandatory in the respective online forms that are necessary for the purpose of using and processing the respective service.

We also process personal data when you use our services, e.g. when you buy goods or services from us. In doing so, we process your personal data, e.g. in the context of the processing of orders and contracts or for delivery and invoicing.

If, in addition, your prior consent is required for certain data collection, processing and use, such as subscribing to a newsletter, we will of course ask for your consent beforehand at the appropriate point on our website. This declaration of consent is recorded by us and can be accessed by you at any time. You are entitled to revoke declarations of consent at any time, in whole or in part, with effect for the future.

4. LEGAL BASIS

When processing your personal data, we rely in particular on the following bases:

- The performance of a contract with the data subject or for pre-contractual measures at their request;
- legitimate interests; this includes, for example, an interest in customer service and communication with customers even outside of a contract; marketing activities; to get to know our customers and others better; to improve products and services and to develop new ones; intra-group management and intra-group traffic, which is necessary in the case of a group with a division of labour; the fight against fraud and the prevention and investigation of crime; the protection of customers, employees and other persons

and data, secrets and assets of ASTA Energy Solutions AG; ensuring IT security, especially in connection with the use of websites, apps and other IT infrastructure; to ensure and organize business operations, including the operation and development of websites and other systems; in the management and development of the company; the sale or purchase of companies, parts of companies and other assets; in the enforcement or defence of legal claims; and compliance with Austrian law and applicable legislation on the protection of personal data, in particular the Data Protection Regulation (GDPR). If we process data on the basis of our legitimate interest, you have the right to object to the data processing (see section 7 for more details).

- to consent, if we ask you separately for consent. You have the right to withdraw your consent at any time (see point 7 for more details).

5. DISCLOSURE OF DATA TO THIRD PARTIES

As a matter of principle, the personal data collected in the context of the use of our website will not be passed on to third parties or transmitted in any other way. Exceptions to this are the transfer of personal data to state institutions and authorities as well as private rights holders on the basis of statutory provisions or judicial or official decisions, as well as the disclosure to state institutions and authorities in the event of attacks on our legal interests for the purposes of legal or criminal prosecution. It is possible that your personal data may be passed on to subsidiaries of ASTA Energy Solutions AG and external service providers for purposes. External service providers that we use to operate the website or to process certain services on our website process personal data exclusively on our behalf and are contractually obliged to comply with the applicable legal provisions on data protection and data security. The recipients of your personal data may also be located outside Austria – including outside the EU or the EEA. These countries may not have laws that protect your personal data to the same extent as in Austria or in the EU/EEA. Should we transfer your personal data to such a country, we are obliged to ensure the protection of your personal data in an appropriate manner. One way to do this is to conclude data transfer agreements with the recipients of your personal data, which ensure the necessary data protection. Please contact us (see clause 13 below) if you would like a copy of our data transfer agreements.

6. DATA SECURITY

The data collected and stored by us will be treated confidentially and protected against loss and alteration as well as unauthorized access by third parties by appropriate technical and organizational precautions. Data transmissions between your computer and us via our website are SSL-encrypted.

7. YOUR RIGHTS

You have the right to withdraw your consent to receive direct messages at any time. You can also unsubscribe from the newsletter at any time free of charge and easily directly via a button in the (newsletter) message sent. In this case, you will not receive any further mailings of our newsletter.

Within the scope of the law applicable to you, you have the right to information about the data processed by us at any time. Within the scope of the law applicable to you, you always have the right to have your stored data corrected, blocked or deleted. If the deletion is contrary to legal, contractual, commercial or tax law reasons, in particular statutory retention periods, or overriding interests, the data will be blocked instead of deleted.

You also have the right to withdraw your consent without affecting the lawfulness of the data processing carried out before the revocation.

You have the right to object, on grounds relating to their particular situation, at any time to the processing of personal data concerning you which is based on a legitimate interest. Unless our legitimate interests prevail or the processing serves to assert, exercise or defend legal claims, we will no longer process your personal data.

If you make use of these rights of correction, blocking or deletion or if you wish to revoke a declaration of consent to the processing and use of your personal data in whole or in part, please contact us using the contact details provided in section 11.

If you wish to contact us by e-mail, we would like to point out that the content of unencrypted e-mails can be viewed by third parties. We therefore recommend that confidential information be sent in encrypted form or by post.

If you have a complaint regarding the processing of your personal data, you can always lodge a complaint with the Austrian Data Protection Authority: <https://www.dsb.gv.at/Eingabeformular-online/Eingabeformular-online.html>. However, we kindly ask you to contact our Data Protection Coordinator first.

8. RETENTION PERIOD OF YOUR DATA

We store your personal data in personal form for as long as it is necessary for the specific purpose for which we collected it, in the case of contracts usually at least for the duration of the contractual relationship. We also store personal data if we have a legitimate interest in storing it, e.g. for documentation and evidence preservation purposes and for the protection



and defence of legal claims. We also store your personal data for as long as it is subject to a statutory retention obligation.

9. SERVER-LOG-FILES

In order to optimize this website in terms of system performance, user-friendliness and the provision of useful information about our services, the website provider automatically collects and stores information in so-called server log files, which your browser automatically transmits to us. This includes your internet protocol address (IP address), browser and language setting, operating system, referrer URL, your internet service provider and date/time.

This data is not merged with personal data sources. We reserve the right to check this data retrospectively if we become aware of specific indications of unlawful use.

10. AUTOMATIC DECISION-MAKING / PROFILING

There is no automated decision-making or profiling.

11. CHANGES TO THE PRIVACY POLICY

From time to time, it may be necessary to amend this Privacy Policy, for example due to the development of our website or changes in the law. ASTA Energy Solutions AG therefore reserves the right to amend the privacy policy at any time with effect for the future. We therefore recommend that you review this Privacy Policy periodically.

12. DISCLAIMER FOR LINKS TO OTHER WEBSITES

We cannot accept any responsibility for the privacy practices or content of websites not operated by ASTA Energy Solutions AG to which we link from our website.

13. CONTACT DETAILS

If you have any further questions regarding the processing of your personal data, please feel free to contact us

Data Protection Coordinator

E-mail: dpc@astagroup.com

LEGAL NOTICES

Every effort has been made in creating this website to keep the information contained therein as up-to-date, factually correct and unambiguous as possible. However, despite all due care, unintentional misinformation can occur.

ASTA Energy Solutions AG therefore excludes any liability for typing and layout errors as well as for the correctness, completeness and timeliness of the information contained on this website. The information and data provided on the ASTA Energy Solutions AG website are subject to change at any time without notice. Furthermore, ASTA Energy Solutions AG cannot guarantee that information on this website will not be falsified by technical malfunctions or interventions by unauthorized third parties. Information is provided by ASTA Energy Solutions AG without obligation and to the exclusion of any warranties or representations.

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